WE PROVIDE

Study resources for applying biblically based principles to resolve everyday conflicts. For example, *Resolving Everyday Conflicts* – an 8-week DVD based study.

Training of managers and leaders to lead and encourage employees to apply these conflict resolution principles in the workplace (Addressing Conflict in the Workplace-Building Relationships and Resolving Disputes)

Training of individuals to serve as conflict coaches and mediators of disputes or conflicts within the workplace.

Assistance in resolving conflicts and disputes, within your organization, or in which your organization is involved with third parties, through mediation and arbitration services

Encouragement to organizations and churches to partner together to create a Culture of Peace within your community

WHICH WILL

Benefit your organization by de-escalating conflicts and empowering employees to address conflicts independently

Empower managers and supervisors to lead and encourage employees to build a Culture of Peace in your organization and community

"Our organization recently revised its discipline and grievance policy to include principles of biblical peacemaking. We have already used these principles to resolve four employee conflicts, with significant relational and economic benefits. In one case gossip and backstabbing seriously damaged the relationships of four of our key employees. As the human resource director, I spent six hours coaching and mediating, which resulted in sincere confession and forgiveness. In addition to retaining valuable staff, we saved at least \$15,000 in recruiting, relocation, and training. Our CEO was delighted that we had recouped the entire cost of my reconciler training seven-fold by resolving just one dispute." –Liz Sherrell, Operations Director, The King's Ranch and Hannah Homes, Alabama



Contact us at 406-256-1583 ext. 126 www.peacemaker.net/icc